Checklists for hosts: overview

Printable checklists for hosting companies that run Exponential sites: a new server, a customer site going live, monthly operations, a security review, and offboarding a customer.

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This section collects the checklists a hosting team uses again and again. Each item links to the page that explains it. Print them (every help page can be printed or downloaded as a PDF), copy them into your ticket templates, or adapt them: the help is free documentation.

Pages in this section

Checklist	Use it when
New server	you build a machine that will host Exponential sites
New customer site go-live	a customer site is about to go public on your platform
Monthly operations	once a month for every site you operate
Security review	before go-live, after an incident, and once a quarter
Customer offboarding	a customer leaves, or moves the site elsewhere

How to use them

- Keep a copy per server or per site, with the date and the name of who checked each item.
- An item that does not apply is marked "n/a" with a reason, not left empty.
- When an item fails, open a ticket; do not go live with an open item from the security sections.

> **Tip**
>
> The runbooks are the companion of these checklists: a checklist prevents, a runbook repairs.

Related pages

- Hosting companies: start here
- Runbooks for hosts: overview
- Free documentation: this page is free to copy, translate and improve under the GNU FDL 1.3.

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